



Corporate Facts: UPS

Seattle, Washington
August 28, 1907
Founded

Atlanta, GA
Headquarters

[ups.com](https://www.ups.com)
Corporate website

Carol B. Tomé
Chief Executive Officer

\$91 B
2023 Revenue

~500,000 globally
Employees



Global Small Package Operations

2023 Highlights

- Revenue¹ \$78 billion
- Average daily volume 22.3 million packages and documents

Operational Statistics¹

- Service area More than 200 countries and territories
- Customers and recipients Approximately 1.6 million shipping and 10.2 million delivery
- Online tracking requests 671.1 million per day
- Network access Approximately 180,000 network entry points, including UPS customer centers, The UPS Store, UPS Drop Boxes and UPS Access Point locations
- Operating facilities Approximately 1,800 leased and owned facilities
- Delivery fleet Approximately 135,000 package cars, vans, tractors and motorcycles, including more than 17,000 alternative fuel and advanced technology vehicles
- UPS jet aircraft UPS owned and/or operated – 294
Charters and leases operated by others – 269
- Daily flight segments Domestic – 1,099; International – 897
- Airports served Domestic – 374; International – 360

Supply Chain Solutions

2023 Highlights

- Revenue¹ \$13 billion

SCS Overview

Supply Chain Solutions consists of our forwarding, logistics, digital and other businesses. We provide a global transportation powerhouse of carriers and have strategic partnerships with some of the fastest, most efficient, assets and partners.

Operational Statistics

- SCS service area¹ More than 200 countries and territories.
- SCS operating facilities¹ Approximately 600 leased and owned facilities, with a combined floor area of about 46 million square feet.

Business highlights

- UPS Healthcare¹ Our healthcare operations have approximately 17 million square feet of GMP- and GDP- compliant healthcare distribution space to serve the complex demands of pharmaceutical, medical device, and laboratory diagnostic industries in more than 36 countries. Services include UPS Supply Chain Symphony™ for Healthcare, UPS® Premier visibility and priority, inventory management, cold chain packaging and shipping, storage and fulfillment of pharmaceuticals, medical devices, and lab and clinical trial logistics.

¹As of and for the year ended December 31, 2023