

UPS FACT SHEET

Founded in Seattle, Wash.
Headquarters
Worldwide web address
Chief Executive Officer
2020 revenue
Employees

August 28, 1907
Atlanta, Ga.
www.ups.com
Carol Tomé
\$84.6 billion
543,000 globally

PACKAGE OPERATIONS

| | |
|--|---|
| 2020 revenue | \$69.4 billion |
| 2020 global delivery volume | 6.3 billion packages and documents |
| Global daily average delivery volume | 24.7 million packages and documents |
| U.S. air daily average delivery volume | 3.8 million packages and documents |
| International daily average delivery volume | 3.5 million packages and documents |
| Service area | More than 220 countries and territories Every address in North America and Europe |
| Customers | 1.7 million pick-up, 11.8 million delivery |
| Online tracking | 374.2 million tracking requests per day |
| Retail access | The UPS Store, over 5,300; UPS Customer Centers, approximately 1,133; Authorized outlets, more than 9,200; UPS Drop Boxes, more than 37,000; UPS Access Point locations, approximately 40,000 |
| Operating facilities | More than 1,800 |
| Delivery fleet | About 127,000 package cars, vans, tractors, motorcycles, including more than 12,000 alternative fuel and advanced technology vehicles |
| UPS jet aircraft (owned and finance leases) | 277 |
| Operating leases and chartered from others | 311 |
| Daily flight segments | Domestic – 1,232; International – 712 |
| Airports served | Domestic – 382; International – 413 |
| Air hubs – United States | Louisville, Ky. (main Global Air Hub) Philadelphia, Pa.; Dallas, Texas; Ontario, Calif.; Rockford, Ill. Cologne/Bonn, Germany Shanghai; Shenzhen; Hong Kong Miami, Fla. Hamilton, Ontario |
| Europe | |
| Asia / Pacific | |
| Latin America and Caribbean | |
| Canada | |

SUPPLY CHAIN AND FREIGHT

| | |
|--|---|
| 2020 revenue | \$15.2 billion |
| <u>UPS Supply Chain Solutions</u> | |
| Key services | Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management, and customs brokerage. 40M sq. ft. |
| Facilities | |
| <u>UPS Freight</u> | |
| Key services | Leading provider of less-than-truckload and truckload services coast-to-coast Approximately 5,700 vehicles; almost 23,000 trailers Approximately 200 service centers |
| Delivery fleet | |
| Facilities | |
| <u>Coyote Logistics</u> | Coyote Logistics is a global third-party logistics provider that moves more than 10,000 shipments every day through its network of 70,000 carriers. |
| <u>UPS Healthcare</u> | |
| Key services | Inventory management, temperature-controlled packaging and shipping, storage and fulfillment of medical devices, labs and clinical trial logistics. 82 facilities in 15 countries. |
| Facilities | |