

UPS FACT SHEET

Founded in Seattle, Wash.
Headquarters
Worldwide web address
Chief Executive Officer
2019 revenue
Employees

August 28, 1907
Atlanta, Ga.
www.ups.com
Carol Tomé
\$74 billion
528,000 globally

PACKAGE OPERATIONS

| | |
|---|---|
| 2019 revenue | \$61 billion |
| 2019 global delivery volume | 5.5 billion packages and documents |
| Daily global delivery volume | 21.9 million packages and documents |
| Daily U.S. air volume | 3.5 million packages and documents |
| Daily international volume | 3.2 million packages and documents |
| Service area | More than 220 countries and territories Every address in North America and Europe |
| Customers | 1.6 million pick-up, 9.9 million delivery |
| Online tracking | 294.9 million tracking requests per day |
| Retail access | The UPS Store, over 5,200; UPS Customer Centers, approximately 960; Authorized outlets, approximately 9,200; UPS Drop Boxes, more than 37,000; UPS Access Point locations, more than 40,000 |
| Operating facilities | More than 1,800 |
| Delivery fleet | About 125,000 package cars, vans, tractors, motorcycles, including more than 10,300 alternative fuel and advanced technology vehicles |
| UPS jet aircraft (owned and finance leases) | 267 |
| Operating leases and chartered from others | 294 |
| Daily flight segments | Domestic – 1,154; International – 1,131 |
| Airports served | Domestic – 401; International – 406 |
| Air hubs – United States | Louisville, Ky. (main Global Air Hub) Philadelphia, Pa.; Dallas, Texas; Ontario, Calif.; Rockford, Ill. Cologne/Bonn, Germany Shanghai; Shenzhen; Hong Kong |
| Europe | Miami, Fla. |
| Asia / Pacific | Hamilton, Ontario |
| Latin America and Caribbean | |
| Canada | |

SUPPLY CHAIN AND FREIGHT

| | |
|-----------------------------------|--|
| 2019 net revenue | \$13 billion |
| <u>UPS Supply Chain Solutions</u> | |
| Key services | Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management, and customs brokerage. |
| Specialty services | Service parts logistics; technical repair and configuration; supply chain design and planning, returns management, transportation management. |
| Facilities | More than 500 facilities in more than 125 countries; 38 M sq. ft. |
| <u>UPS Freight</u> | |
| Key services | Leading provider of less-than-truckload and truckload services coast-to-coast |
| Delivery fleet | Over 5,800 vehicles; over 23,000 trailers |
| Facilities | 198 service centers |
| Freight Brokerage Services | Coyote Logistics provides global third-party logistics that moves more than 10,000 shipments every day through its network of 70,000 carriers. Coyote offers a comprehensive multi-modal solutions portfolio—including truckload, less than truckload (LTL), cross-border and intermodal—with data intelligence and market insights. |